

# Terms and Conditions of Bicycle and E-bike Rental



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| <p><b>1. Rental Period:</b></p> <p>a/ The rental agreement is concluded for a fixed period. The rental begins on the day the bicycle is handed over to the renter and ends when the bicycle is returned to the lessor.</p> <p>b/ The minimum rental period is 1 day. If the renter leaves the bicycle unattended, they are obliged to lock the rented bicycle.</p> <p>c/ After the agreed rental period has expired, the renter is obliged to return the bicycle or personally/telephone request an extension of the rental period.</p> <p>d/ The lessor is not obligated to extend the rental period due to commitments to other confirmed reservations.</p> <p>e/ If the agreed rental period expires, the renter is required to return the bicycle on time. In case the bicycle is not returned, the lessor has the right to report the bicycle as stolen to the police.</p>  | <p><b>6. Rights and Obligations of the Lessor:</b></p> <p>a/ The lessor may check the bicycle's technical condition.</p> <p>b/ If rental terms are violated, the lessor may terminate the agreement and request immediate return of the bicycle.</p> <p>c/ The lessor must provide a bicycle in usable condition, confirmed by the renter's signature on the rental agreement.</p>  |
| <p><b>2. Handover and Return of Bicycles:</b></p> <p>a/ The handover and return take place on the premises of the lessor.</p> <p>b/ The bicycle is rented upon signing the rental agreement.</p> <p>c/ The statement on the technical condition of the bicycle during handover and return is binding for both parties. The renter confirms the technical condition by signing.</p> <p>d/ By signing, the renter confirms that they have been informed about the operation, technical condition, and maintenance of the bicycle.</p> <p>e/ The bicycle is considered returned once the renter receives written confirmation of the rental termination.</p> <p>f/ Bicycles must always be returned at the exact agreed time.</p>   | <p><b>7. Bicycle Wear and Tear:</b></p> <p>a/ The renter agrees to return the bicycle in a functional, clean, undamaged condition, reflecting normal wear and tear.</p> <p>b/ The appropriateness of wear and replacement intervals for consumable parts is defined by the user manual. The renter agrees to cover the costs of restoring the bicycle to its original condition.</p> <p>c/ Excessive wear or a condition inconsistent with the rental period is considered intentional damage.</p> <p>d/ In case of excessive dirtiness, the lessor will charge the renter a cleaning fee. This fact will be recorded by the lessor in the rental agreement.</p>  |
| <p><b>3. Use of the Bicycle:</b></p> <p>a/ The renter is obliged to take care that no damage occurs to the bicycle.</p> <p>b/ The renter must use the bicycle only in terrain for which it is intended.</p> <p>c/ The renter agrees not to make any changes, modifications, or repairs to the bicycle, except in the case of a flat tire, which must be restored to its original condition.</p> <p>d/ The renter is solely responsible for the proper use of the bicycle, including the use of required protective equipment, compliance with occupational health and safety regulations, and adherence to traffic laws.</p>   | <p><b>8. Damage and Destruction of the Bicycle:</b></p> <p>a/ The renter agrees to promptly report to the lessor any malfunction, theft, or destruction of the bicycle.</p> <p>b/ In case of neglecting daily maintenance, missing scheduled service inspections, or preventing their execution, the renter agrees to cover all costs arising from these circumstances.</p> <p>c/ If the bicycle is damaged due to the renter's negligence or violation of prior provisions, the renter agrees to pay all costs necessary to restore the bicycle to its original condition.</p> <p>d/ In case of breakage or loss of small parts (e.g., lights, bell, mirrors), the renter shall cover the full cost of new replacement parts.</p> <p>e/ In case of theft, loss, or destruction of the bicycle, the renter agrees to reimburse the lessor for the cost of acquiring a new bicycle with comparable specifications. The lessor has the right to charge rent until these costs are fully paid by the renter.</p> <p>f/ In the event of bicycle damage, a repair cost agreement will be drawn up, and the renter must provide a security deposit according to the type of bicycle. The lessor is obliged to notify the completion of the repair and settle the damage compensation as soon as possible.</p> |
| <p><b>4. Costs Associated with the Rental:</b></p> <p>a/ The lessor covers the maintenance of the bicycle within the scope of standard service tasks as defined in the user and maintenance manual.</p> <p>b/ In the event of a dispute regarding the cause of a bicycle being taken out of service due to damage, malfunction, or destruction, a service technician will examine the circumstances and degree of fault.</p> <p>c/ In the case of renting multiple bicycles at once, the renter named in the contract is responsible for all rented bicycles.</p> <p>d/ The lessor is not liable for any indirect costs resulting from a bicycle malfunction.</p> <p>e/ The renter agrees to bear all claims made against the lessor if the renter causes damage to persons or property while using the bicycle.</p>   | <p><b>9. Payment Terms – Deposit:</b></p> <p>a/ The lessor has the right to request a deposit from the renter based on the type of bicycle and the rental duration (usually €100.00).</p> <p>b/ The lessor may set an individual rental rate depending on the type of bicycle and the rental period.</p> <p>c/ Rental fees are charged for each started day.</p> <p>d/ For long-term rentals, a discounted daily rate may apply, provided the agreed rental period is respected. If the rental period is shorter than agreed, prices will be charged according to the actual rental duration.</p> <p>e/ No discounts are provided for downtime caused by bad weather, inability to use the bicycle, or insufficient use. Rental fees are charged for the minimum rental period of 1 day.</p> <p>f/ Rental fees are payable in cash, and the lessor will issue a payment receipt to the renter.</p>  |
| <p><b>5. Rights and Obligations of the Renter:</b></p> <p>a/ The renter has the right to expect performance from the bicycle that is appropriate to its purpose and technical specifications.</p> <p>b/ The renter is not authorized to rent or hand over the bicycle to a third party without the consent of the lessor. In the event of a breach of this clause, the lessor has the right to charge the renter a 100% surcharge on the rental price for the entire rental period and may also terminate the rental agreement. However, this does not cancel the obligations under clause 8.</p> <p>c/ The renter agrees to take all effective measures to prevent damage, destruction, loss, damage to electronic components (such as the display), or excessive wear of the bicycle during its use or transport.</p> <p>d/ The renter agrees to adjust their speed according to the condition of the terrain they are riding on.</p> <p>e/ The renter is obliged to obey traffic regulations and pay attention to other road users and those on cycle paths (such as inline skaters, pedestrians, or parents with strollers).</p> | <p><b>10. Final Provisions:</b></p> <p>a/ The lessor and the renter declare that they have understood the rental agreement, and that they enter into it freely, without pressure or time constraints.</p> <p>b/ The lessor and the renter agree to the rental terms, which they confirm by their signatures on page 1 of this rental agreement.</p> <p>c/ The renter has familiarized themselves with the terms and rental regulations and confirms their agreement by signing on page 2 of this rental agreement.</p> <p><b>I have understood these terms and do not request further explanation:</b></p>  |

In case of a service call due to bicycle malfunction caused by incorrect handling by the renter, a fee of €20 plus transportation costs (at €0.55 per km) will be charged.